

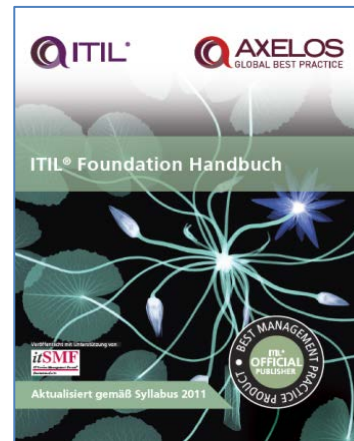


## PRESS RELEASE - 23<sup>rd</sup> June 2015

### ITIL Foundation Handbook - German translation now available!

TSO the official publisher of ITIL is proud to announce the **launch today of the ITIL Foundation Handbook in German translation**. This publication is in line with the 2011 syllabus and has been translated by the IT Service Management Forum Germany (itSMF Deutschland).

The German ITIL Foundation Handbook is designed to help students prepare for their Foundation exam, and provides valuable reference material for managers, practitioners, vendors and consultants. As a paperback publication of 108mm x 140mm, it maintains the pocket-sized format of earlier editions, whilst adding additional material to ensure that students achieve a sufficient depth of understanding across all elements of the updated ITIL guidance.



The new German translation handbook describes the key principles and practices of IT service management, and includes a chapter on each of the components of the lifecycle: service strategy, service design, service transition, service operation and continual service improvement. It provides relevant information needed by students studying for their Foundation exam and comprehensive referencing back to the core materials.

#### Lucy de Best, Commissioning Director at TSO, explains:

*“It has been a pleasure working closely with itSMF Germany on the translation of the popular ITIL Foundation Handbook. I hope that this new translation will be of benefit to those studying for their Foundation exam and also those using ITIL in the workplace”*

#### Jürgen Dierlamm, itSMF Deutschland explains:

*“This is the perfect book – handy, official, and with all relevant content. It is aimed to help people passing their ITIL Foundation exam, and is the ideal guidance for all ITSM practitioners. It was a wonderful translation project, TSO people are editing professionals with passion.”*

Published today, the ITIL Foundation Handbook German Translation: is available from the official publisher of ITIL as:

**A single copy for £14.50            ISBN 9780113314690**

**A pack of 10 for £145.00        ISBN 9780113314706**

For further information on the German publications, please visit the TSO or itSMF Germany shop addresses below

<http://www.tsoshop.co.uk/bookstore.asp?FO=1162724&Action=Book&ProductID=9780113314690>

<http://shop.itsmf.de/buecher.html>

NOTES TO EDITORS:

#### **About TSO**

TSO (The Stationery Office) was established in 1996, when the trading functions of HMSO were privatized. The organization is now a part of the Williams Lea Group, a global leader in corporate information solutions. TSO is one of the largest publishers by volume in the UK, publishing more than 9,000 titles a year in print and digital formats for central government departments and other public/private sector organizations. Its multi-format publishing solutions extend from initial ideas to publication across a range of formats including print, web, ePub and mobile apps.

TSO has a long history of working with best-practice and is the only official publisher of ITIL.

[www.tso.co.uk](http://www.tso.co.uk)

#### **About itSMF**

itSMF is the only truly independent and internationally recognized forum for IT service management professionals worldwide. This not-for-profit organization is a prominent player in the ongoing development and promotion of IT service management best practice, standards and qualifications, and has been since 1991. Globally, itSMF now boasts more than 6,000 member companies, blue-chip and public-sector alike, covering in excess of 70,000 individuals spread over 50+ international chapters. Each chapter is a separate legal entity and is largely autonomous. itSMF International provides an overall steering and support function to existing and emerging chapters. It has its own website at:

[www.itsmfi.org](http://www.itsmfi.org)

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The German chapter has more than 1,500 member accounts: it offers a flourishing annual conference, online bookstore, regular regional meetings, seminars and special interest groups and numerous other benefits for members. Its website is at:

[www.itsmf.de](http://www.itsmf.de)

#### **About ITIL**

ITIL is the most recognized framework for IT service management in the world, adopted through high quality training, publications, software tools and consultancy for service management disciplines. ITIL began in 1989 and has evolved to move with the times. Over 1.5 million exams have been taken to date; the exam is available in 21 languages over 150 countries worldwide.

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